

Ms Burciaga,

Thank you for your interest in the EMS System and for your questions. Your questions include content that is beyond the scope of the Office of the Medical Director alone so I have asked Chief Rodriguez from the EMS Department to assist me in answering your questions. The responses are listed below:

- 1) **ATCEMS - given your department is Travis County and City of Austin are there any concerns about Auto Aid or Mutual Aid in this department?** As of this time we have not established a response by the closest EMS unit to a call if that call is across county lines and in another jurisdiction (auto-aid). The EMS System and/or the EMS Department will provide mutual-aid response into surrounding counties upon request by that county or agency. The EMS Department provides service across Travis County so there is no EMS Department auto-aid or mutual-aid within the county. The fire departments have separate arrangements for fire service auto-aid or mutual-aid.
- 2) **Do any ESD's have their own ambulance?** Not currently. Travis County contracts with the City of Austin for transport services throughout the county.
- 3) **What is the % of when calls come in that require EMS that another call or two for the same resources come in? I was reading about another county where it is like 25% this happens for them so was wondering about our statistics are?** Transport resources (ambulances) are deployed strategically to account for call density and drive time for response. A unit may be geographically positioned where there are limited calls in order to provide the needed service and response time. Where there is greater call density units are placed closer together to assure overlapping coverage of multiple calls or events that may require more than one unit. Additional units may be added to certain areas for special events or moved in real time to provide more uniform coverage. As a result there is no one unit that is solely responsible for an area of coverage. This type of deployment capitalizes on economies of scale and allows more cost effective delivery of response time performance.

Please let us know if you have any additional questions.

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